

Restrictions

Users using Intercom app ALPHONE IXG on Google Pixel Series.

We have confirmed a problem with the ALPHONE IXG app that the camera image is frozen when scanning the QR cord for registration.

When the camera image is frozen, the registration process is stopped.

We are currently investigating this problem. As soon as it is cleared, we will inform you of it.

This problem has no influence to the registered users.

Thank you for your cooperation.